

BOARDING POLICIES

MAN'S BEST FRIEND IS ALWAYS STRIVING TO MAKE YOUR EXPERIENCE WITH US AND YOUR PETS STAY A MORE ENJOYABLE ONE. WE HAVE CHANGED SOME POLICIES IN AN EFFORT TO IMPROVE AREAS THAT HAVE BEEN A PROBLEM.

I. TOYS

DURING YOUR PETS STAY WE USE PAPER FOR BEDDING; THIS ALLOWS US TO PICK UP AND DISCARD IT DAILY CREATING THE MOST SANITARY ENVIRONMENT POSSIBLE. TOYS ARE OFTEN BURIED IN THE PAPER AND DISCARDED, LEAVING FIDO WITHOUT HIS FAVORITE TOY, AND A VERY UNHAPPY CUSTOMER. **AS OF JANUARY 1, 2000 NO TOYS WILL BE PERMITTED. WE WILL ALLOW EDIBLE ITEMS SUCH AS RAWHIDE, CHEW BONES, PIGS EARS, ETC. (THESE ITEMS WILL NOT BE RETURNED).**

II. BEDDING

DURING YOUR PET'S STAY, OUR KENNEL STAFF DISINFECTS MANY TIMES DAILY. WE USE PAPER AS BEDDING HOWEVER EVEN THE CLEANEST OF DOGS, WALKED REGULARLY, WILL SOMETIMES SOIL HIS KENNEL BECAUSE OF THE ODORS THAT EXIST. SHOULD BEDDING BECOME SOILED, IT CREATES BACTERIA AND AN UNHEALTHY ENVIRONMENT. **AS OF JANUARY 1, 2000 NO BEDDING WILL BE ACCEPTED – WE CAN SUPPLY A BLANKET IF NEEDED; HOWEVER, MOST DOGS DO VERY WELL WITH PAPER BEDDING.**

III. KENNELS OR CRATES

CUSTOMER'S KENNELS OR CRATES WILL NOT BE ALLOWED BUT MAN'S BEST FRIEND CAN SUPPLY ONE AT NO CHARGE IF NECESSARY.

IV. SPECIAL FOOD OR DIET

MOST KENNELS HAVE AN UPCHARGE FOR SPECIAL FEEDING. AT MAN'S BEST FRIEND, WE ARE GLAD TO DO IT, BUT THE FOLLOWING IS REQUIRED: **AS OF JANUARY 1, 2000, ALL FOOD MUST BE PUT IN PLASTIC BAGS, SEALED, AND LABELED WITH YOUR DOG'S NAME. EACH BAG MUST CONTAIN ONE FEEDING. IF YOUR PET IS WITH US 10 DAYS AND EATS TWICE A DAY, THEN THERE SHOULD BE 20 SEPARATE LABELED BAGS. THIS ELIMINATES CONFUSION AND ENABLES YOUR PET TO BE FED THE PROPER AMOUNT. CANNED FOOD MUST BE LABELED WITH FEEDING INSTRUCTIONS AND YOUR PET'S NAME.**

V. MEDICATION

MEDICATION IS EXTREMELY IMPORTANT AND REQUIRES PROPER HANDLING. AS ALWAYS, MAN'S BEST FRIEND IS HAPPY TO HANDLE ANY MEDICATION ISSUES WITHIN REASON AND AS ALWAYS REQUIRES NO ADDITIONAL CHARGE FOR THIS SERVICE. **AS OF JANUARY 1, 2000, ALL MEDICATION MUST BE COUNTED OUT AND PUT IN PLASTIC BAGGIES (WE WILL NO LONGER TAKE PILL BOTTLES). ALL BAGGED MEDICINE MUST CONTAIN THE FOLLOWING:**

DOG'S NAME, NAME OF MEDICATION, DOSAGE, AND REASON FOR MEDICATION.

WE HOPE ALL OF OUR CUSTOMERS UNDERSTAND OUR POLICIES; HOWEVER IF THERE IS A PROBLEM, PLEASE TALK WITH A MANAGER. OUR RECEPTIONISTS ARE THERE TO ASSIST YOU BUT ARE NOT RESPONSIBLE FOR OUR POLICIES.

THANK YOU,
MAN'S BEST FRIEND